

General Terms and Conditions

2025/2026

1 General

- 1.1 The general terms and conditions described herein apply to the services provided by Christoffel Zuiddam (as a piano teacher).
- 1.2 The rates for these services are determined by Christoffel Zuiddam.
- 1.3 Each year, the rates may be increased by at least the CBS consumer price index.
- 1.4 The regulations will be provided to anyone upon request.

2 Courses

2.1 Registration

- 2.1.1 You can register for a course using a registration form.
- 2.1.2 By registering, you agree to the general terms and conditions.
- 2.1.3 In the case of minors, the form must be signed by one of their legal representatives.
- 2.1.4 The prospective student cannot derive any rights whatsoever from the initial registration.
- 2.1.5 If the registration leads to placement and scheduling, this entails a payment obligation.

2.2 Placement

- 2.2.1 Placement and scheduling of prospective students is done by Christoffel Zuiddam. The student will receive written notification of this.
- 2.2.2 If placement is not possible, the prospective student will be notified in writing.
- 2.2.3 Placement is valid for the duration of a course. An annual course is automatically renewed without notice (see Art. 2.3.1).
- 2.2.4 Students are expected to attend classes as much as possible.

2.3 Cancellation

- 2.3.1 For courses lasting up to 16 lessons, cancellation at the end of the course is not necessary. For short courses, it is not possible to cancel mid-course.
- 2.3.2 Cancellation of a year-long course for the following academic year can only be done in writing to the administration by 1 July at the latest. An academic year begins after the summer holidays and ends at the start of the summer holidays.
- 2.3.3 In the event of cancellation of the course in the period from 1 July until the start of the next academic year, an administration fee of €15 will

be charged. In the event of cancellation of the course after the start of the new academic year, you are fully liable for payment until the next valid cancellation date.

2.3.4 For annual courses, a notice period of one month applies from the 13th month onwards. For the first 12 months, there are two cancellation dates: before 1 January (cancellation as of 1 February) and before 1 June (cancellation as of the new academic year).

2.3.5 Christoffel Zuiddam will confirm cancellation in writing, stating the date of deregistration.

2.4 Payment

2.4.1 The course fee must be paid within two weeks of the invoice date. Students who have not paid the course fee are not entitled to attend classes.

2.4.2 Students who have not paid an instalment on time are not entitled to attend classes.

2.4.3 If payment is not made on time, a reminder will be sent. If the student still fails to pay after receiving the reminder, the agreement may be terminated.

2.4.4 If payment is still not made after the reminder, the claim will be handed over to a debt collection agency. The resulting costs will be borne entirely by the student.

2.5 Compensation

2.5.1 If more than two lessons cannot take place, by or on behalf of Christoffel Zuiddam, compensation may be possible. This may take the form of proportional compensation in lessons or the tuition fees paid.

2.5.2 The compensation referred to in 2.5.1 (extra lessons or refund of tuition fees) will be determined by Christoffel Zuiddam and the student will be informed of this in writing.

2.5.3 If a student is ill for more than five consecutive weeks, a refund of the tuition fees may be granted. An excess of four weeks applies in this case.

2.5.4 If the student moves outside the vicinity of Vleuten, a refund is possible after a written request. A notice period of four weeks applies in this case.

3 Liability, regulations and prohibitions

3.1 Bringing personal belongings into the classroom is entirely at your own risk. Christoffel Zuiddam accepts no liability whatsoever for loss of or damage to personal belongings.